



# Yoga Agung Pratama Putra

IT SUPPORT ENGINEER · NETWORKING · INFRASTRUCTURE

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Instagram Agoy\_tama00

GitHub [github.com/yogaagungpratama](https://github.com/yogaagungpratama)

# About Me

Support Engineer in networking and hardware control. Currently at PT Persona Prima Utama, an outsourcing company, since December 2024. Disciplined, adaptive, and technically solid, with a strong interest in technology and digital business.

**NOW · PT Persona Prima Utama**  
**Support Engineer, since Dec 2024**

BEFORE · PT DSW Tax Consultant  
IT Administrator, May 2022 to May 2023

**ALSO · LuthfelShop, online shop on TikTok and Shopee**



# Highlights

03

**MTCNA**

CERTIFIED

**504**

TOEFL SCORE

**3+**

YEARS IT EXPERIENCE

MikroTik certificate, English test score, and work experience so far.

# Work Experience



DEC 2024 — PRESENT

## Support Engineer Networking & Hardware

Keeps company networks and hardware running: installation, maintenance, troubleshooting, and technical support for users.

Control and support of the BSI C-Icare call center application used by PPU.



MAY 2022 — MAY 2023

## IT Administrator

Network control and maintenance, plus quotations, invoices, and company profile.

Kept IT systems stable for daily operations and client needs.

# Skills

05

 **Networking & MikroTik**

 **Hardware Troubleshooting**

 **Docker, FastAPI & PowerShell**

 **Home Assistant**

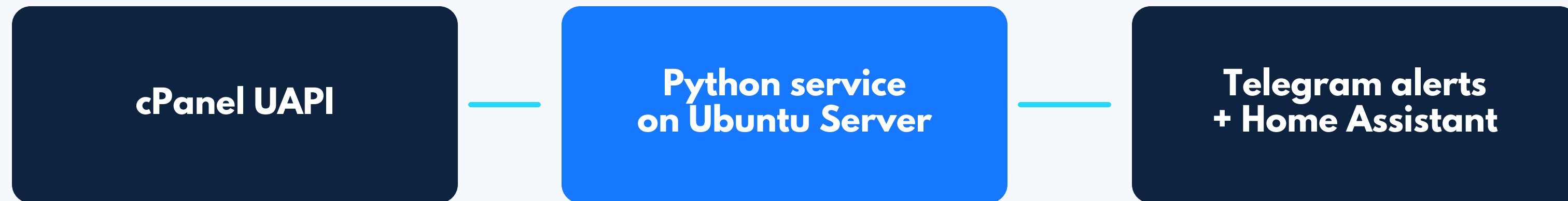
 **Linux & Ubuntu Server**

 **Python**

 **Administration & Documents**

 **Tailscale**

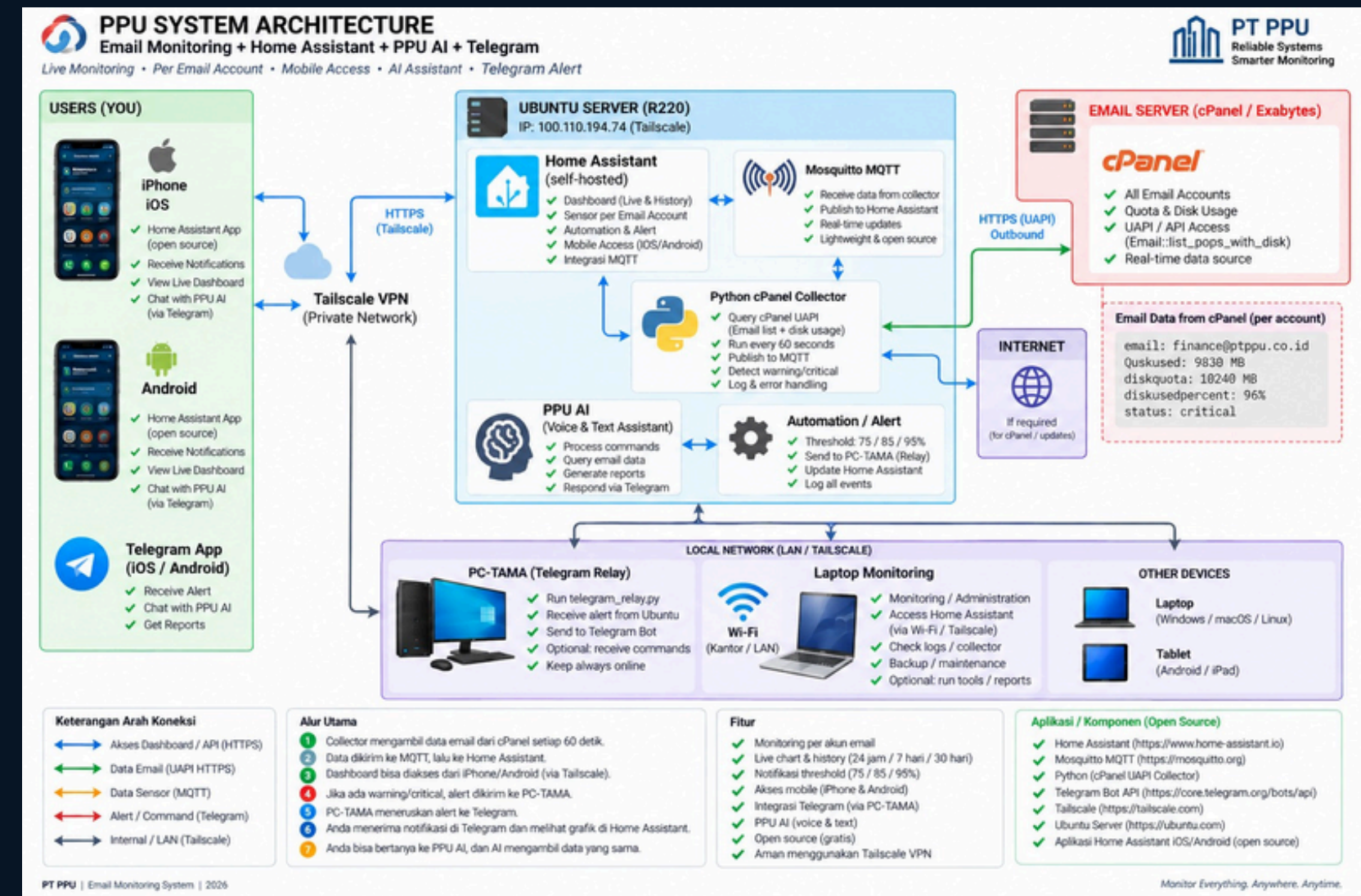
# Email Monitoring Project



PRIVATE ACCESS VIA TAILSCALE

A Python service on Ubuntu Server checks mailbox usage and quota through cPanel UAPI and sends reports to Telegram. It also connects to Home Assistant, and I reach it privately through Tailscale.

# Project Screenshots

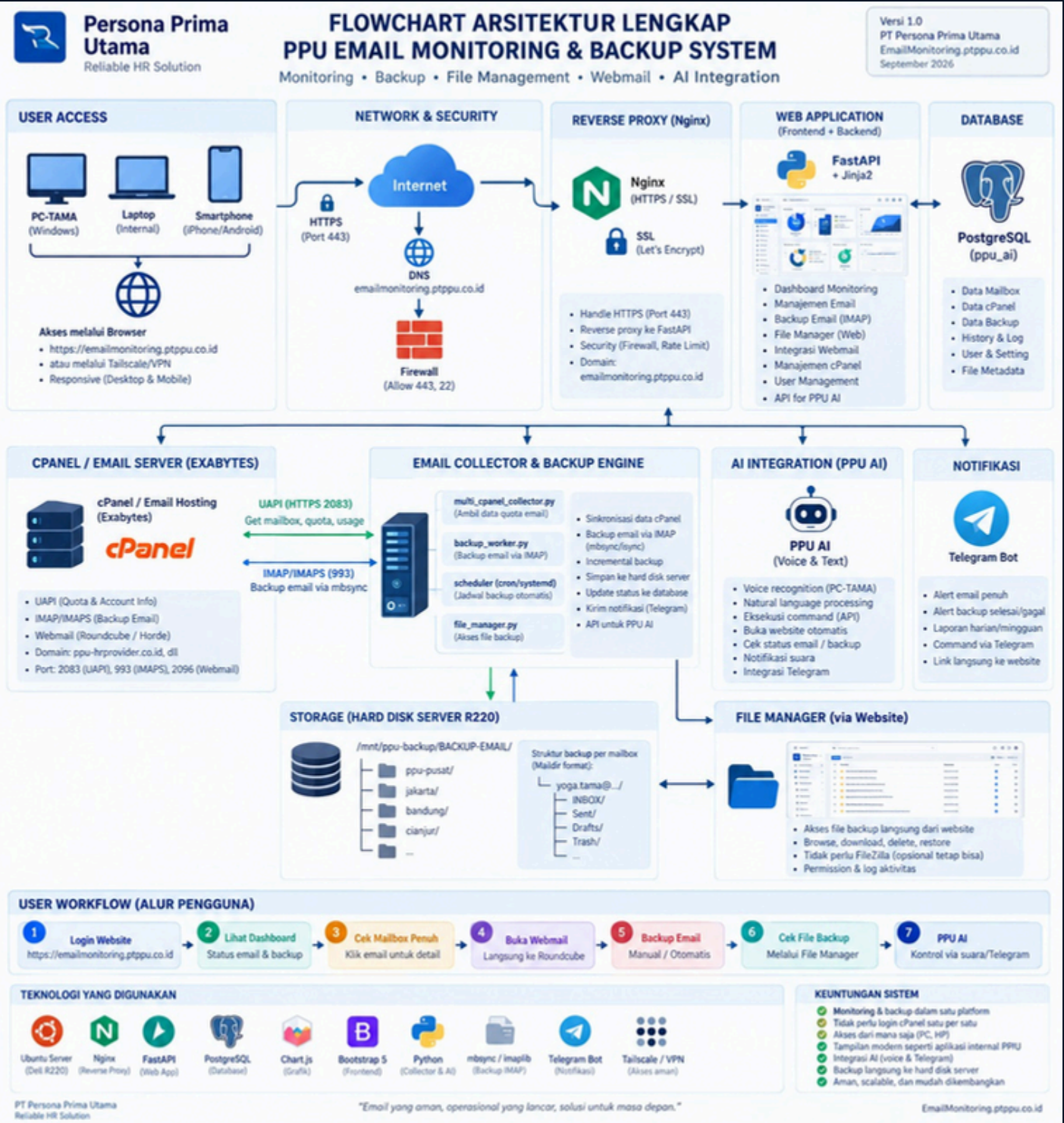


EMAIL MONITORING DASHBOARD

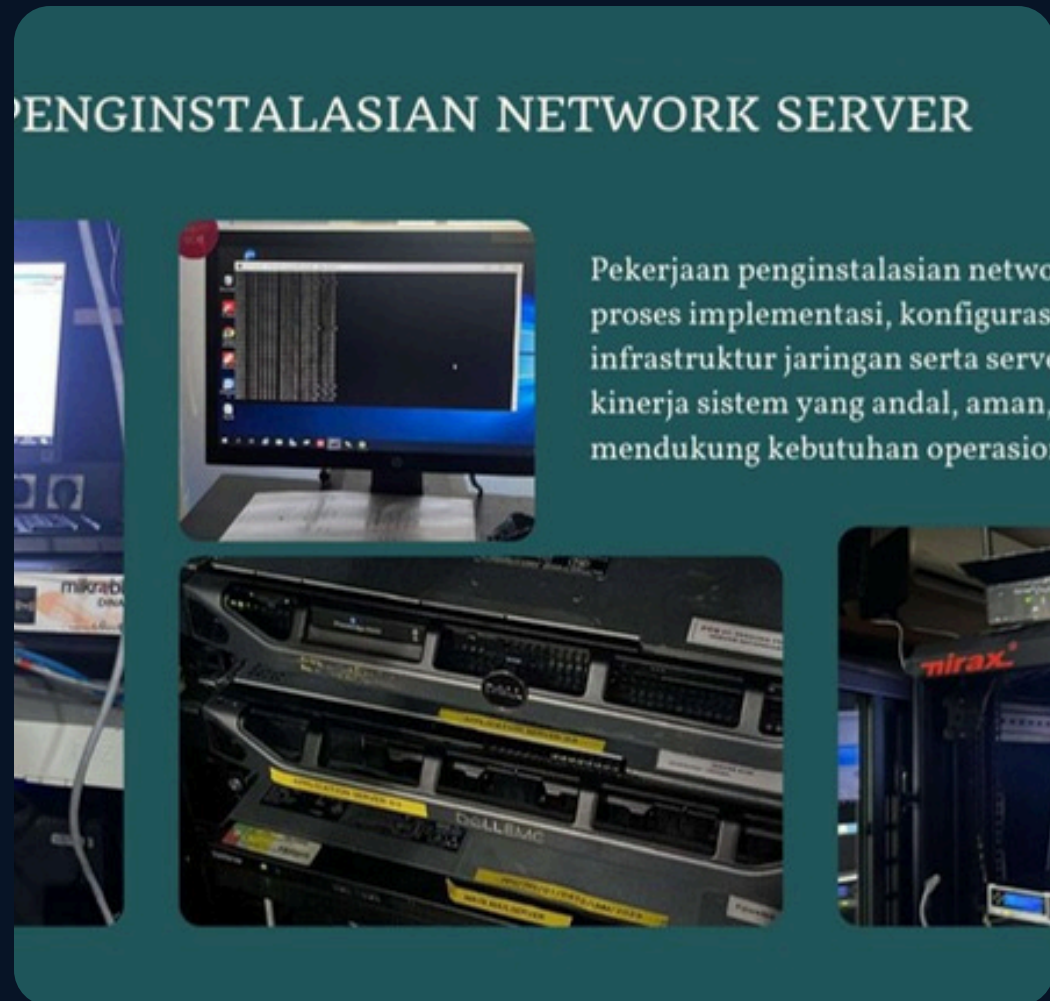
SYSTEM ARCHITECTURE

More projects and documentation: [github.com/yogaagungpratama](https://github.com/yogaagungpratama)

# Flowchart and Home Assistant

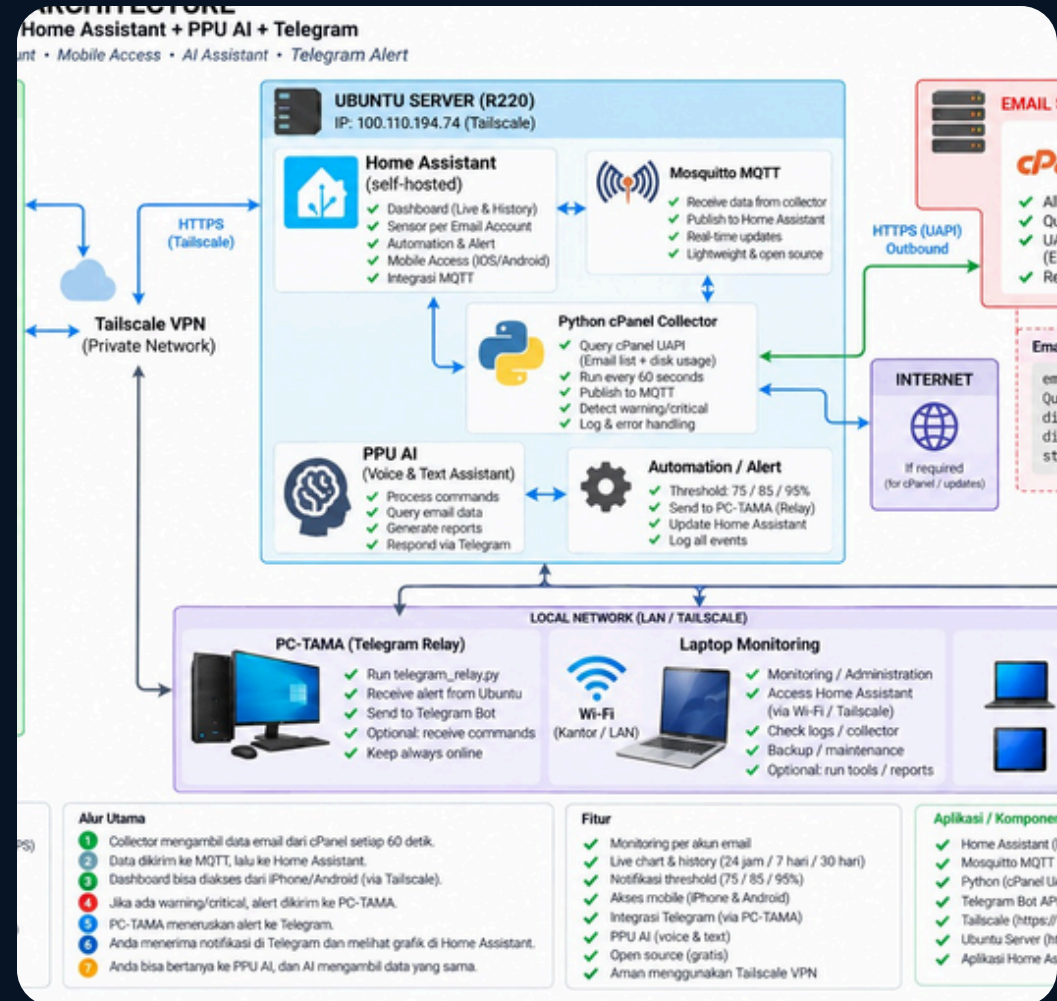


# Work Samples



# NETWORK INSTALLATION

Implementation, configuration, and optimization of network and server infrastructure.



## SYSTEM ARCHITECTURE

Architecture of the email monitoring project: Ubuntu Server, Home Assistant, Telegram, Tailscale.



## COMPANY DESIGN

Company profile and logo design, including visual concept and brand identity.

# Education

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2015 — 2018

**SMA KORPRI Bekasi**

Senior High School

2018 — 2023

**Universitas Gunadarma**

Bachelor of Computer Systems · GPA 3.00

2025 — 2027

**Universitas Pertiwi**

Master of Business Management · In progress

# MikroTik MTCNA

## CERTIFIED

Issued  
13 Oct 2024

Valid  
3 years

Certificate No.  
2410NA2210



# BBC TOEFL Prediction Test

# 504

TOTAL SCORE

Listening 47

Structure 51

Reading 53

Tested 16 Sep 2026 · Universitas Pertiwi  
Certificate No. 930.021.09.26

**Certificate**  
OF ACHIEVEMENT

  
*Make English Easy*

## BBC TOEFL® Prediction Test

This is to certify that

### *Yoga Agung Pratama Putra*

achieved the following scores

| SCORE     | SECTIONS  |           |         | BBC TOEFL®<br>Prediction Score |
|-----------|-----------|-----------|---------|--------------------------------|
|           | Listening | Structure | Reading |                                |
| Raw       | 24        | 27        | 37      | 504                            |
| Converted | 47        | 51        | 53      |                                |

Issued in Jakarta, September 21<sup>st</sup>, 2026




**Dra. Lusi R. Intan, M.M.**  
Program Manager

BBC TOEFL® Prediction test is a paper-based format consisting of sections as listed above.  
BBC TOEFL® Prediction scores are valid for only one year.

Date of Test : September 16<sup>th</sup>, 2026  
 Venue : Universitas Pertiwi  
 Certificate No. : 930.021.09.26  
 Accredited by BAN PNF  
 No. KP3172 00001 12 2015

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# Thank You

**Open to opportunities  
in Asia and Europe**

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